



Illinois Telecommunications Access Corporation

3001 Montvale Drive • Suite D • Springfield, Illinois 62704
800-841-6167 V/TTY • 217-698-4170 V/TTY
217-698-0942 FAX • www.itactty.org

Thanks for Asking about ITAC!

ITAC has been distributing **FREE** telephone equipment since 1988. We are a not-for-profit serving Illinois residents who are Deaf, Hard of Hearing, Speech Disabled or Deaf-Blind. ITAC represents the Telephone Companies in Illinois who are required by law to provide this program. We are funded by a small surcharge on most telephone lines in Illinois. As of July 1, 2016, that charge is 2 cents per month. All our equipment is **FREE**. You must be an Illinois resident and have active phone service to qualify.

How it Works

Fill out the Application Form Completely.

Make sure it is filled out entirely on both sides for the quickest service. You may apply for both a landline and cellular piece of equipment. Include copies of both bills.

Have it signed by your Doctor, Audiologist or an authorized person as listed on page 2 of the Application.

Send your Application to ITAC, 3001 Montvale Drive, Ste. A, Springfield, IL 62704

We will Verify your Application and Send You a Voucher to test the phones at one of our 40 Selection Centers around the state. (www.itactty.org)

You will try the Phones and Choose the phone/s you want. Your phone/s will be ***shipped directly to you*** within 2 weeks.

You will own the Phone and there is a ***3 year warranty***. You are responsible only for the return shipping for repair. You may get another piece of equipment ***every 3 years*** if you are still eligible.

What Equipment is Available?

We have Amplified Phones, a Handset that amplifies a cell phone, Captioned Phones, a Braille Phone and a TTY.

We do not issue cell phones. Check out the equipment at www.itactty.org.

If you need help filling out the Application, call us at 1-800-841-6167.



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www.itactty.org

NEW CLIENT APPLICATION

(Renewal Clients, Call ITAC)

A FREE program REQUIRED and GOVERNED by Illinois Law

BASIC REQUIREMENTS:

- Legal Resident of Illinois
- Standard, Cellular, most Cable or VoIP phone service
- Application signed by Doctor or other certifier as listed

You Need To Do These Four Things:

1. Complete Application:

Client completes page 1.

Have Page 2 completed and signed by your Doctor/Certifier.

2. A Copy of your recent Phone Bill/s;

Both Landline *and* Cellular if you are applying for both types of equipment.

(The pages that show your name, address, phone number, all taxes & other fees)

3. Proof of Residency:

Copy of your Driver's License, State ID, or piece of mail.

(showing same address as on the application)

4. Send this Original, Completed Application to:

ITAC
3001 Montvale Drive, Ste A
Springfield, IL 62704

***NOTE: Include Pre-Selection Form if you have already tested the phones.**

Full Name (Mr., Mrs., Ms.) (Please print)		Date of Birth (Month/Day/Year)	
Last 4 Numbers of Social Security Number (Required) X X X - X X -		Area Code & Phone Number Landline Cellular	
Street Address		Apt. #	City, State, Zip Code
E-Mail Address of Applicant or Contact Person		Name of Local Telephone Company Landline Cellular	

Disability:

- ☐ Deaf
- ☐ Hard of Hearing
- ☐ Late-Deafened
- ☐ Speech Disabled
- ☐ Deaf-Blind

Equipment Applied For:

- ☐ Cell Phone Amplifier
- ☐ Amplified Phone
- ☐ Captioned Phone
- ☐ TTY
- ☐ Braille Phone (Loan Program)

Method of Communication:

- ☐ Sign Language
- ☐ Lip Reading
- ☐ Spanish Available at Some Locations
- ☐ Normal Speech Skills

• You will test the Equipment to determine which best meets your needs.

• Have you already tested the phones? _____ Where? _____

• Do you or a member of your household currently have a phone from ITAC? _____

SIGNATURE OF APPLICANT _____ Date _____

Have Your Doctor or Audiologist Fill in and Sign This Side

Applicant must be deaf, hard of hearing, speech disabled or deaf-blind to the extent that they are unable to use a standard phone.

Equipment choice is not binding. Final choice will be determined by client's testing of equipment.

The goal of this program is to match the client with the piece of equipment that works best for them.

People Who Can Sign the Application Are:

- Your Doctor/Nurse Practitioner
- Audiologist
- DHS Counselors for the Deaf
- Speech-Language Pathologist

Note: Hearing Aid Dispensers Can Not sign unless they are licensed audiologists.

Disability Being Certified:

- ☐ Deaf
- ☐ Hard of Hearing
- ☐ Late-Deafened
- ☐ Speech Disabled
- ☐ Deaf-Blind
- ☐ Speech Disabled, Blind*

* Does applicant read Braille?

☐ Yes ☐ No At what level? _____

State of Disability Is:

- ☐ Temporary
- ☐ Intermittent
- ☐ Permanent

Equipment Applied For:

☐ Cell Phone Amplifier

Serves people who are Hard of Hearing with cellular phone service.

☐ Amplified Phone

Choice of amplified phones to meet various levels of hearing loss.

☐ Captioned Phone

Serves people who are Deaf or Late Deafened who MUST have excellent speech skills. Calls are made using a captioning relay service.

☐ TTY

Serves people who are Deaf and/or Speech Disabled. Calls can be made from TTY to TTY or by using a relay service. Choice of three (3) print sizes meets most low vision needs.

☐ Braille Phone

Serves People who are Deaf Blind and/or Speech Disabled Blind. MUST read Braille. Evaluator will meet with client to determine eligibility

Name of Physician, Audiologist or DHS Counselor (Please Print)	
Title	State License Number
Address	
City, State, Zip	Area Code & Telephone Number
Name of Applicant	Last 4 Numbers of Applicant's Social Security Number

I affirm that the person named on this application meets the certification requirements of being Deaf, hard-of-hearing, speech disabled or deaf-blind as stated above to the extent that they are unable to use the standard telephone.

Signature: _____

Date _____