

FOOD PANTRY VISITS

7,013	2014-2015
7,285	2015-2016
7,404	2016-2017
7,983	2017-2018
7,454	2018-2019
7,546	2019-2020
12,804	2020-2021
8,137	2021-2022
9,809	2022-2023
13,079	2023-2024
14,781	2024-2025



INDIVIDUALS SERVED

43,271 household members in 14,781 visits in FY '25.



VOLUNTEER HOURS

8,689

Welfare Services volunteer hours



1,303 APPLICATIONS
SUPPORTING NEEDS
LIKE SHELTER, UTILITIES,
FOOD AND MEDICAL IN
WELFARE SERVICES.



3,679 residential property tax appeals



Processed **9,229** new passports, passport renewals and photos



The Township's Instagram page increased reach (+486%), followers (+106%) and profile visits (+117%).



The Township's Facebook page reached **540,985** people.



990 free notarizations



22,000 residents transported via Township buses.

\$245,833.51

saved during Medicare
Open Enrollment on
prescription drug premiums

CONTRUCTION UPDATES



- Second Floor Expansion Project
- ADA Bathroom Updates
- Added 6 Offices
- Electric Bus Infrastructure

INCREASED

free Senior Will program to weekly service

DECREASED

wait time from 4+ months to 4-6weeks

Department Highlights

The following are highlights from Fiscal Year 2025. It does not include all the work completed by the Township. Please review monthly department reports on the Township's Transparency Agenda & Minutes page for more in-depth reporting at tinyurl.com/28a5a373. All numbers are from March 2024-February 2025 and duplicated unless otherwise noted.

Clerk's Office and Department of Administrative Services

- Completed several capital fund projects including:
 - Converted the gymnasium into two levels of meeting spaces and four offices.
 Eight meeting spaces are available with coordinating audio and visual equipment to meet community needs.
 - Updated all Township bathrooms to be Americans with Disabilities Act (ADA) compliant.
 - Added two offices in the Lower Level.
- Processed 9,229 new passports and passport renewals and photos, generating \$172,917 up 60% from last year. The Office also completed 42 Freedom of Information Act requests.
- In partnership with Cook County Commissioner Morrison, provided 150 low-cost rabies vaccines and numerous animals were microchipped free of charge.
- Registered over 100 residents to vote.
- Annual Veteran Honor Roll luncheon served 120 veterans and guests.
- Engaged with Harper College to conduct Diversity, Equity, Inclusion and Accessibility training and research. Data was collected from over 200 participants through 26 one-on-one interviews, 12 focus groups and 13 webinars.
- Commissioned Polco to conduct a community assessment. Polco surveyed a representative sample of 418 residents from the Township.

Assessor's Office

- Assisted 3,679 residents file residential appeals remotely and in-person for Cook County Assessor and the Cook County Board of Review appeal periods.
 - o Cook County Assessor Appeals: 2,147
 - o Cook County Board of Review Appeals: 1,532
- 31 residents attended the Appeal Seminar, hosted by Assessor Lawson and Cook County Assessor Fritz Kaegi on October 30, 2024.

- 65 residents attended the Appeal Seminar, hosted by Assessor Lawson and Cook County Board of Review Commissioner George Cardenas, on January 6, 2025.
- 518 exemption applications filed from February May 2024: Homeowners, Senior Citizen/Senior Freeze, Veterans, and Persons with Disability.
- 672 residential permits (for home renovations) filed with Cook County from multiple Township municipalities.



Disability & Senior Services

- Medicare Open Enrollment: Assisted clients in saving \$245,833.51in prescription drug premiums.
- Holiday Adoption: 166 households adopted (41 couples/families and 125 individuals) adopted; 90 donors 25% were new donors.
- Partnered with Mental Health Board Executive Director to propose a Transportation Access Pilot program.
- Programming:
 - o Programs:
 - Program Growth: Senior Will Program expanded from a bi-monthly to a weekly service, cutting the wait time from 4+ months to 4-6 weeks.
 - Daytrips: 38
 - Highlights included: volunteering at Feed My Starving Children, visiting I&M Canal and Morton Arboretum, and a candle making class in Geneva.
 - 17 theater productions and musical tributes
 - Overnight Trips: 1 Mackinac Island June 17-22, 2024.
 - Educational Classes: 10
 - Highlights included floral make and take

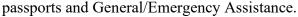


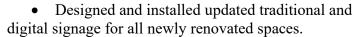
classes, Medicare presentations and Life Planning seminars by Ahlgrim's.

- Special thanks to St. Peter Lutheran Church, Prince of Peace Lutheran Church, and the Campanelli YMCA for hosting recurring programs in 2024 during construction.
- Deaf Services Programs
 - 11 Social Support Groups
 - 11 Breakfast Socials
 - 3 Cooking Classes
 - 2 Day Trips

Community Relations

- Increased reach and followers on social media. Facebook reach increased by 153%. The Instagram account saw massive growth including increases in reach (+486%), followers (+106%) and profile visits (+117%).
- Secured several features in the Daily Herald discussing services like the food pantry,





- Hosted community events including a Faith Leaders Breakfast and Trunk or Treat. Trunk or Treat served over 600 participants.
- Township staff engaged in the community at several events throughout the Township including but not limited to the Juneteenth Block Party, Village of Schaumburg Septemberfest and famer's markets, Village of Hoffman Estates Community Day, 4th of July Parade and National Night Out, School District 54 Foundation Breakfast and resource nights, Village of Hanover Park COPS Day and more.
- Improved website accessibility by adding a Google translate button including over 100 languages.



Department of Transportation

- Transported 22,000 residents including 5,700 residents to dialysis.
- Delivered 120 food deliveries to residents.
- Started electric vehicle infrastructure, including five chargers for four new electric buses.



Welfare Services

- 14,781 households received food pantry support.
- The casework team completed 1,303 applications supporting basic needs such as shelter, utilities, food and medical.
- Holiday cheer/gift giving: 146 families adopted, 126 families "shopped" in the toy store, and hundreds more received gifts through the pantry
- Purchased a 2025 Isuzu diesel box truck with refrigeration. This new vehicle supports the pantry's agencyenabled program, which allows the Township to pick up items from 12 local retailers weekly, helps fill the pantry shelves and minimize landfill waste.
- 8,689 volunteer hours
- Partnering with the Hoffman Estates Community Resource Center providing emergency food packages.
- Awarded the Innovative Program of the Year at the Township Officials of Illinois Conference for our Nutritional Intern Program.



Road District

Responsibilities of the Road District

- Snow Removal
- Road Maintenance
- Sign Posting
- Roadside Swale Maintenance
- Tree Trimming
- Paving and seal coating of roads
- Culvert pipe replacement
- Mowing of unimproved right-of-ways
- Painting of stop lines
- Water/flood control
- Maintenance of all vehicles and equipment
- Branch pick up with free wood chip delivery

Work accomplished in 2024

- Replaced 280 feet of culvert pipe
- 4,000 square feet of patching



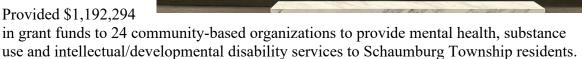
- Chipped 42 loads of wood chips
- Removed 6 dead trees
- Replaced 21 signs (reflectivity update)
- Paved 1.42 miles of road
- Remediate collapsed drainage pipes
- Performed 600 feet. of intensive swale maintenance
- Place and maintain electronic speed signs

Proposed roadwork for 2025

- 400 linear feet of culvert replacement
- 2,000 square feet of pavement patching
- 3.20 miles of paving
- Pavement marking
- Sealcoat streets
- Take possession of new truck

Mental Health Board

- Hired Executive Director to handle operations.
- Implemented online grant management software (Submittable).
- Collaborated with DSS to introduce proposal for transportation program pilot.
- Started Schaumburg Township Children's Network to improve collaboration between community providers and schools.
- Provided \$1,192,294



- Behavioral Health (mental health and substance use)
 - 17 agencies
 - \$1,039,404 in grant funds provided
 - 2,545 residents served
 - 31,328 hours of service provided
- Intellectual & Developmental Disabilities
 - 7 agencies
 - \$152,890 in grant funds provided
 - 1.739 residents served
 - 403,431 hours of service provided (includes day programming)



Kenneth Young Center

- 681 child and adolescent clients served through 11,561 hours of behavioral health care.
- Services rendered to Township of Schaumburg residents: Outpatient individual/family and group therapy, Community Support services, Substance Use, Psychiatric services, Crisis intervention and Prevention.
- Served 1,213 Schaumburg Township residents (unduplicated).
- 25,221 service hours provided to Schaumburg Township residents this fiscal year.

Community Health Nurse

• Diabetes Support Group Participants: 253

Other Educational Classes Held: 24*

• Other Educational Class Participants: 354

• Blood Pressure Screenings: 129

• Cholesterol Testing: 36

• A1C Testing: 123

• Bone Density Screenings: 111

• Memory Screenings: 25

• Walking Group Participates: 1,396

• Bridges to Memory: 40

• Physician Referrals: 15*

• Bereavement Support Group: 111



^{*}Unduplicated